

FAQs



How do I obtain a copy of a Fire or Medical report?

Call the Fire Department at 360-675-1131, during our regular business hours of 8:00AM-5:00PM Monday thru Friday, for proper procedures to obtain the report.

Who do I call to learn CPR?

You can call 360-675-1131 and speak to anyone in our office. We hold CPR classes the second Saturday of each month. The cost is \$50 which includes your class book, a pocket mask to keep and a CPR certification card good for two years.

What is a "Knox Box" & where can I obtain one?

A Knox Box is a secured locked box that is placed on the front of a building/house and contains keys to the building or residence. The fire department keeps a key that opens the Knox Box locked and secured on their vehicles. This allows the fire department easy access to a home or business even when the building may be secured, i.e. after hours or when occupants have limited mobility. Information to purchase a "Knox Box" can be obtained by calling North Whidbey Fire and Rescue at 360-675-1131.

If my Carbon Monoxide detector activates, what should I do?

Carbon Monoxide (ALSO KNOWN AS THE SILENT KILLER) is a colorless/odorless gas that is created by the incomplete combustion of carbon based fuels. It also connects to blood cells at a rate 200 times faster than oxygen. It is recommended that you install a Carbon Monoxide detector on each level of your home and if a detector activates, call 911 and leave your home. The fire department will come to your home and check the level of Carbon Monoxide (if any).

Why do Firefighters cut holes in the roof and break windows of a building on fire?

This is called "VENTILATION". There are two basic reasons for ventilating a structure. The first is, removal of dangerous gases, heat and dark smoke that accumulate in a burning building reducing visibility and greatly impeding rescue and firefighting efforts. Second, ventilation allows firefighters to relieve the structure of superheated gases and smoke which spread fire and contribute to dangerous situations like flashover and backdraft explosions.

What should I do with HOT fireplace ash?

DO NOT remove hot ashes from the fireplace immediately. Wait up to 2-3 days and let the ashes cool completely in the fireplace until there are no remaining hot embers before removing them. Place cool ash in a metal container and store outside away from the home and all combustibles.

Where do I learn about the current burning restrictions and to obtain a burn permit?

Island County Public Health issues Burn Permits to the residents of Island County. When a Burn Ban is not in effect, permits can be obtained at the Public Health Department in Coupeville or Camano Island. Permanent burn ban areas (except small recreational fires) includes Oak Harbor, Coupeville, Freeland, and Langley. Permits can be obtained Monday through Friday (8:00am - 3:00pm).

Information Hotline at (360) 240-5526 to listen to required conditions.